John Hamick

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SUMMARY

Information Systems and Business Administration dual-degree student (graduating June 2027) with hands-on IT deployment, end-user support, and IT asset management experience at DePaul University. Builds and administers self-hosted servers and virtualized infrastructure, and applies data analysis with Excel, SQL, Python, and Tableau. Coursework in IT auditing, IT project management, and systems analysis, plus international study in France and Sweden.

CORE SKILLS

IT & Systems: ServiceNow, Windows and macOS imaging and deployment, hardware/software troubleshooting, IT asset management, Proxmox VE, LXC containers, OpenBSD/Unix, DNS, Tailscale VPN

Data & Analytics: Excel, Tableau, SQL, Python, data analysis, data modeling, database design

Project Management & Audit: IT project management, IT auditing, systems analysis and design, management control

Web & Tools: HTML, CSS, JavaScript, Git, GitHub, Microsoft 365, Google Workspace

EDUCATION

Bachelor of Science, Information Systems **Expected June 2027**
DePaul University *Chicago, IL*
Relevant Coursework: IT Auditing, IT Project Management, Analysis and Design Techniques, Database Design, Data Analysis, Cloud Computing and Big Data, Applied Networks and Security, Web Computing, Interactive Web Scripting, Enterprise Architecture & Systems, Bi & Analytics Systems,

Bachelor of Business Administration **Expected June 2027**
INSEEC (Atlantis Program with DePaul University) *Lyon, France & Linköping, Sweden*
Relevant Coursework: IS Management, Management Control, Project Management, Global Consulting Project, Finance, Organizational Behavior

EXPERIENCE

Barback **August 2026 – Present**
Burwood Tap *Chicago, IL*
- Restock liquor, beer, glassware, and ice to keep bar stations service-ready during high-volume shifts.
- Support bartenders and servers with setup, breakdown, and cleanup while following health and safety standards.

Technical Deployment Assistant **March 2025 – Present**
DePaul University *Chicago, IL*
- Image, configure, test, and deploy Windows and macOS computers for university faculty and staff to institutional standards.
- Diagnose and resolve hardware and software issues on deployed systems, including drivers, network connectivity, and user configurations.
- Maintain asset and service records for 100+ devices in ServiceNow and Excel, supporting accurate IT asset management and reporting.
- Provide end-user support during deployments, answering technical and procedural questions to ease the transition and reduce post-deployment issues.
- Coordinate with the IT team to complete high-volume hardware rollouts on tight deadlines.

Valet Attendant **October 2024 – February 2025**
LAZ Parking *Chicago, IL*
- Greeted and assisted 50+ guests per shift, delivering a professional first impression.
- Parked and retrieved 30–50 vehicles per shift safely while keeping guest wait times low.
- Optimized vehicle placement in a space-constrained lot to speed up retrievals during peak hours.
- Kept accurate vehicle location records and escalated issues to management for fast resolution.

Head Lifeguard **Summers 2022 & 2023**
City of University Park *Dallas, TX*
- Supervised the lifeguard team and ensured the safety of 100+ daily patrons by enforcing rules and monitoring for incidents.
- Ran daily opening and closing procedures, including equipment setup, sanitation, and routine maintenance checks.

Hospitality Team Member **November 2022 – March 2023**
Original ChopShop *Dallas, TX*
- Rotated across cashier, host, food runner, and food preparation roles to keep service running smoothly during peak hours.
- Followed standardized recipes and procedures to prepare food and beverages consistently, supporting quality control.

PROJECTS

Bachelor Thesis: Management Control in Open-Source Software Communities **2026**
Co-authored with Sebastian Brzosko
- Analyzed how Mozilla, Linux, and Kubernetes coordinate and control contributor work without traditional organizational hierarchy.
- Applied Simons' Levers of Control and Ouchi's clan control frameworks to compare governance, accountability, and decision-making mechanisms.

Self-Hosted Web and Mail Server (hamick.org) **2026**
- Deployed and administer an OpenBSD cloud server (Vultr) hosting a personal website over HTTPS with OpenBSD httpd and Let's Encrypt TLS.
- Configured DNS (A and MX records) and a self-hosted OpenSMTPD mail server, relaying outbound mail through SMTP2GO to work around provider port blocking.

Home Lab: Proxmox Virtualization **2026**
- Built a Proxmox VE home lab running containerized (LXC) services, including a Pterodactyl panel and node hosting multiplayer game servers.
- Set up secure remote access with Tailscale (MagicDNS, TLS certificates) and network-wide DNS filtering with Pi-hole on a Raspberry Pi 5.

Deloitte Australia Data Analytics Job Simulation **February 2025**
Forage
- Completed a virtual job simulation covering data analysis and forensic technology tasks.
- Built Tableau dashboards to visualize data and present findings.
- Classified and analyzed data in Excel to draw business conclusions.

LEADERSHIP

Ritual Chair **April 2024 – April 2025**
Sigma Chi Fraternity, DePaul University *Chicago, IL*
- Organized weekly chapter meetings and special ritual events for 50+ members, ensuring confidentiality and adherence to fraternity protocols.
- Facilitated the Ritual for Life program for 20 members, strengthening understanding of fraternal values and long-term engagement.
- Trained chapter members on ritual responsibilities, ensuring smooth event execution.
- Managed ritual inventory and logistics for 10+ events per quarter.

Eagle Scout **2015 – 2021**
Boy Scouts of America, Troop 82 *Dallas, TX*
- Served as Patrol Leader and Troop Guide, mentoring younger scouts and leading outdoor activities and troop meetings.
- Planned and led an Eagle Scout project building sensory boards for 20+ special-needs students at Highland Park High School.

COMMUNITY INVOLVEMENT

Young Men's Service League **2019 – 2022**